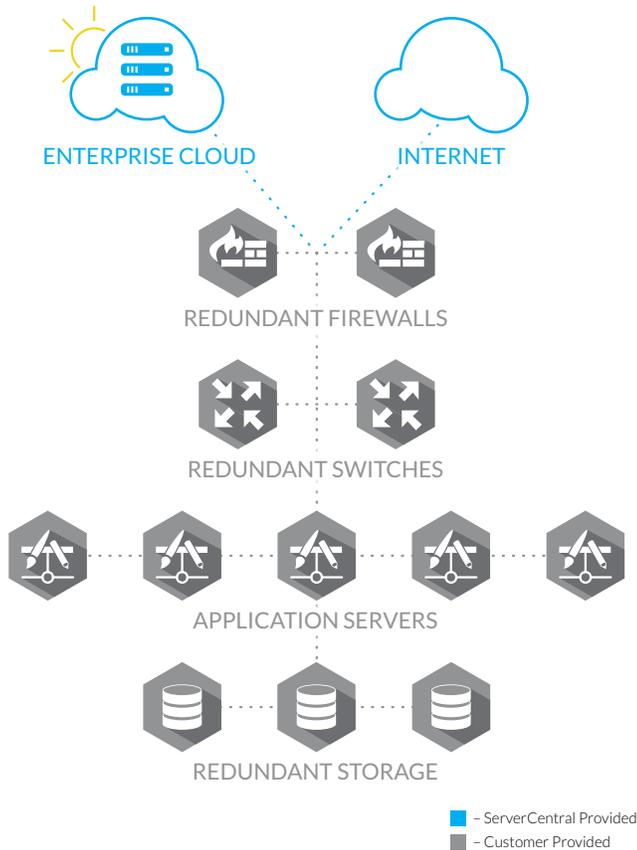


# HIGH-DENSITY CLOUD-ENABLED COLOCATION

WE LIVE AND BREATHE INFRASTRUCTURE SO YOU DON'T HAVE TO. IT'S OUR PASSION. IT'S OUR LIFE'S WORK.

*You can't get ServerCentral's colocation expertise or support anywhere else. They helped us build an infrastructure that maximized our cabinet space and power efficiency, while offering the flexibility we need for future growth.*

## CUSTOMER REFERENCE ARCHITECTURE



Over the last 14 years, ServerCentral has been implementing infrastructure solutions for industry-leading companies like ABN AMRO, DePaul University, Mesirov Financial, TrueCar, Shopify, RichRelevance, University HealthSystem and USG. We know power constraints shouldn't prevent you from upgrading equipment. We help our customers determine how much power they need today and plan for future growth.

ServerCentral's flagship datacenter has high power density, one cabinet can have up to 17.28kW of redundant power. Translation? Power flexibility within a cabinet to increase power without having to increase space.

## INCLUDED FEATURES

**48U Locking Cabinet**  
Six Levels of Security

**Enterprise Cloud Resources**  
1 core and 10GB storage  
Private interconnects available

**Primary & Redundant Power**  
30A/208V

**24/7 Support**  
1 Hr. Remote Hands Included  
On-site NOC & Parts Depot

**100 Mbps Bandwidth**  
SC Premium IP  
2x1 GbE Uplinks

**Standard Monitoring**  
Customized Alerts for  
Bandwidth & Power

Our colocation offerings include everything you need to easily bring your infrastructure to our world-class datacenters.

STARTING AT  
**\$2,499/MO**

## ADD-ONS

**Bandwidth**  
Everything from 10 Mbps to 100 Gbps

**Power**  
Add up to 17 kW

**Servers**  
Rent or Purchase

**PDU's**  
Managed or Purchase

**Datacenter Migration**  
Move Planning & Execution

## MANAGED SERVICES OPTIONS

ServerCentral has expertise that can only come from experience. We've spent more than 14 years honing our craft. We architect all of our colocation solutions for mission-critical infrastructure with 100% uptime on all systems. When infrastructure design issues arise, chances are we've seen it before and already have a solution architected.

We recommend the following managed services à la carte so you never have to worry about your infrastructure:



Switch



Firewall



Load Balancer



Monitoring



Storage



DDoS Mitigation

### MANAGED SWITCH

Redundant switch configurations provide dual homing. Your equipment connected to two switches, combined with proactive monitoring, alerts, upgrades and hardware replacements delivers a stress-free, reliable solution for your network architecture.

### MANAGED FIREWALL

Redundant firewall hardware offers custom security policies, VPN functionality, IPSEC tunnels and complete audit trail assurances for a high-availability solution and defense against network attacks and intrusion.

### MANAGED LOAD BALANCER

Redundant load balancers distribute server workload across your application servers and enable high-availability infrastructure by eliminating single points of failure.

### ADVANCED INFRASTRUCTURE MONITORING

Escalates potential service-impacting conditions to our on-site Network Operations Center staff, who engage predefined workflows to restore service to normal - all before you see the first alert.

### MANAGED STORAGE

ServerCentral Storage provides dedicated SAN, NAS, or Cloud storage in a high-availability configuration with unlimited scalability and 24/7 monitoring.

### DDoS MITIGATION

Our appliance-based solution preserves service availability during a DDoS attack. Threat detection hardware analyzes and filters harmful traffic before it reaches your equipment, offloading DDoS processing onto our network.

## SUPPORT

Our historic average ticket response time is 15 minutes at our Chicago area facilities - all served by our on-site technicians.

All ServerCentral front line technicians are highly skilled system administrators, not customer service representatives. These experts are responsible for every aspect of a support ticket and work directly with you to achieve a timely and successful resolution.



AVERAGE TICKET RESPONSE



ON-SITE SUPPORT

## ON-SITE PARTS DEPOT

When equipment needs to be replaced, whether it's a switch, firewall, hard drive or just extra cables, we offer an on-site parts depot at our Chicago area facilities. So we can help you resolve the issue in minutes, any time of day.