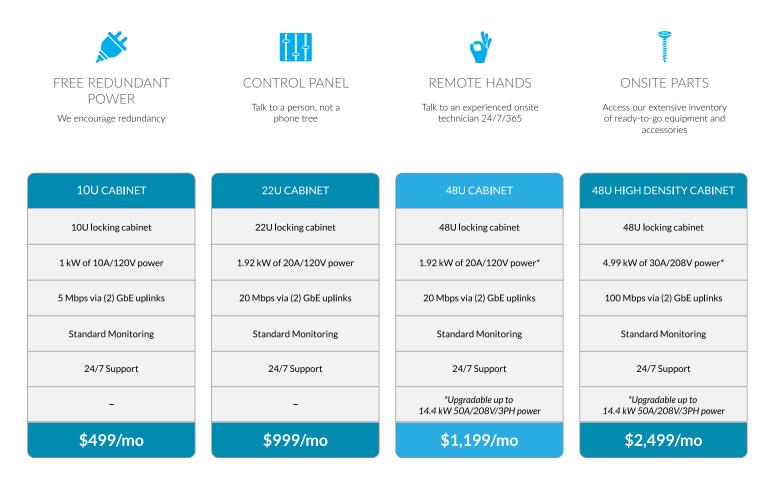# servercentral®

CLOUD-ENABLED COLOCATION

WE LIVE AND BREATHE INFRASTRUCTURE SO YOU DON'T HAVE TO. IT'S OUR PASSION. IT'S OUR LIFE'S WORK.

Since we made the move to ServerCentral, we can focus on the programming of our site and user experience. We're not stressed about infrastructure because it's running so well.

– Lee Aylward, Lead Developer, Ars Technica

FREE REDUNDANT POWER
We encourage redundancy

CONTROL PANEL
Talk to a person, not a phone tree

REMOTE HANDS
Talk to an experienced onsite technician 24/7/365

ONSITE PARTS
Access our extensive inventory of ready-to-go equipment and accessories

10U CABINET	22U CABINET	48U CABINET	48U HIGH DENSITY CABINET
10U locking cabinet	22U locking cabinet	48U locking cabinet	48U locking cabinet
1 kW of 10A/120V power	1.92 kW of 20A/120V power	1.92 kW of 20A/120V power*	4.99 kW of 30A/208V power*
5 Mbps via (2) GbE uplinks	20 Mbps via (2) GbE uplinks	20 Mbps via (2) GbE uplinks	100 Mbps via (2) GbE uplinks
Standard Monitoring	Standard Monitoring	Standard Monitoring	Standard Monitoring
24/7 Support	24/7 Support	24/7 Support	24/7 Support
–	–	*Upgradable up to 14.4 kW 50A/208V/3PH power*	*Upgradable up to 14.4 kW 50A/208V/3PH power*
$499/mo	**$999/mo**	**$1,199/mo**	**$2,499/mo**

Over the last 17+ years, ServerCentral has been implementing infrastructure solutions for industry-leading companies like ABN AMRO, DePaul University, Mesirow Financial, TrueCar, Shopify, RichRelevance, University HealthSystem and USG Corporation. We believe power constraints shouldn't prevent you from upgrading equipment. We help our customers determine how much power they need today and to plan for future growth.

ServerCentral's flagship datacenter has high power density; one cabinet can have up to 14.4 kW of redundant power. Translation? Power flexibility within a cabinet to increase power without having to increase space.

MANAGED SERVICES OPTIONS

ServerCentral has expertise that can only come from experience. We've spent more than 17 years honing our craft. We architect all of our colocation solutions for mission-critical infrastructure with 100% uptime on all systems. When infrastructure design issues arise, chances are we've seen it before and already have a solution architected.

We recommend the following à la carte managed services so you never have to worry about your infrastructure:

| Switch | Firewall | Load Balancer | Monitoring | Storage | DDoS Mitigation |

MANAGED SWITCH

Redundant switch configurations provide dual homing. Your equipment connected to two switches, combined with proactive monitoring, alerts, upgrades and hardware replacements delivers a stress-free, reliable solution for your network architecture.

MANAGED FIREWALL

Redundant firewall hardware offers custom security policies, VPN functionality, IPSEC tunnels and complete audit trail assurances for a high-availability solution and defense against network attacks and intrusion.

MANAGED LOAD BALANCER

Redundant load balancers distribute workload across application servers and enable high-availability infrastructure by eliminating single points of failure.

ADVANCED INFRASTRUCTURE MONITORING

Escalates potential service-impacting conditions to our onsite Network Operations Center staff, who engage predefined workflows to restore service to normal - all before you see the first alert.

MANAGED STORAGE

ServerCentral Storage provides dedicated SAN, NAS, or Cloud storage in a high-availability configuration with unlimited scalability and 24/7 monitoring.

DDoS MITIGATION

Our appliance-based solution preserves service availability during a DDoS attack. Threat detection hardware analyzes and filters harmful traffic before it reaches your equipment, offloading DDoS processing onto our network.

SUPPORT

Our historical average ticket response time is 15 minutes at our Chicago-area facilities, all served by our onsite technicians.

All ServerCentral front line technicians are highly skilled system administrators, not customer service representatives. These experts are responsible for every aspect of a support ticket and work directly with you to achieve a timely and successful resolution.

15 min AVERAGE TICKET RESPONSE

24/7 365 ONSITE SUPPORT

ONSITE PARTS DEPOT

When equipment needs to be replaced, whether it's a switch, firewall, hard drive, or just extra cables, our onsite parts depot at our Chicago area facilities can help you resolve the issue in minutes, any time of day.