

## MANAGED SERVICES

WE LIVE AND BREATHE INFRASTRUCTURE SO YOU DON'T HAVE TO. IT'S OUR PASSION. IT'S OUR LIFE'S WORK.

*We lean on ServerCentral's sales and network engineers for everything. We consider them an extension of our own staff.*

– New Relic



### ONSITE PARTS DEPOT

Don't wait for a shipment to fix your gear



### IMMEDIATE HUMAN RESPONSE

Talk to a person, not a phone tree



### CLUED TRIAGE

Work with techs who are exceptionally skilled, from pulling cables to debugging kernels



### CREDO

We promise only what we can deliver and work to deliver more than we promise



### EXPERIENCE

We've operated our own network since 2001

## DDoS MITIGATION

Always-on, inline network protection managed by experts

### NETWORK ATTACKS

Real-time monitoring of all traffic entering your network, including large-volume flood attacks, intrusion attacks, and more.

### SERVER & APPLICATION ATTACKS

A dedicated DDoS mitigation appliance provides continuous behavioral analyses to stay a step ahead of changing attack types.

### SSL ATTACKS

SSL-encrypted packet attacks are detected and mitigated before reaching core infrastructure.

## MANAGED STORAGE

Dedicated storage hardware in a high-availability configuration with unlimited scalability and 24/7 monitoring

### NAS

Store growing amounts of enterprise data in an always-available condition without resorting to troublesome tape libraries.

### SAN

SAN is ideal for applications requiring heavy-duty database access, complete VM system backend disk, live servers, or any services requiring very fast access to data.

### BACKUPS

Get high-speed data access on a single server.

## MANAGED SWITCH

A resilient network with proactive monitoring, alerts, upgrades, and hardware replacements

### 100% DEDICATED

Juniper EX or QFX switches installed in your cabinet

### ADVANCED FEATURES

Low-latency forwarding

### LAYER 2/3 SWITCHING

VLANs and basic Layer 3 functionality

### STACKABLE

Stackable fabrics with loop-free architectures

### REPORTING

Switchport metrics and graphs available in our customer portal

## MANAGED ROUTER

Expert network engineers determine the best paths for data to travel

### IPSEC AND SSL VPN

Flexible remote access

### HIGH-PERFORMANCE GIGABIT ETHERNET CONNECTIONS

Seamless transfer of large files

### ADVANCED ROUTING PROTOCOLS

Border Gateway Protocol (BGP)

### CONFIGURATION BACKUPS

Unloseable changes

### INTERFACE

Intuitive, browser-based device manager

## MANAGED FIREWALL

Prevent malicious traffic from reaching your servers or end users

### STANDARD

Protect one, multiple, or all servers that share the same VLAN with a dedicated hardware firewall

### ADVANCED

Get complete, granular control over advanced firewall and security features

## MANAGED LOAD BALANCER

Distribute server workload among multiple pairs of unshared devices

### HIGH AVAILABILITY WEBSCALE

Enjoy no single points of failure

### DEDICATED APPLIANCE PAIRS

Weather the storm of a failed server or traffic burst with 100% uptime—guaranteed

## REMOTE HANDS

Clued, onsite support from experienced technicians

### 24/7/365 MAINTENANCE ON DEMAND

From routine installations to last-minute emergencies

### ONSITE PARTS DEPOT

Available in Chicago-area data centers

## MANAGED MONITORING

Deep visibility into server, storage, and network infrastructure

### ALERT

Get service-impacting alerts and pre-scripted escalations

### ALERT + REMEDIATION

Get service-impacting alerts, pre-scripted escalations, and onsite remediation 24/7

## DATA CENTER MIGRATION

From your data center into ours

### MIGRATION

We document, uninstall, reinstall, and configure your data center environment, honoring all security guidelines in transit

### TESTING

Post-implementation interdependencies are tested and validated before roll-out

### ROLL-OUT

Services are deployed, marking the beginning of our work together

## WHAT OUR CUSTOMERS SAY ABOUT US

*"With ServerCentral, I can just order a service and know it's done right."*

**SP+**

*"I have yet to meet someone at ServerCentral that I don't like working with. Fantastic people. Fantastic service. Top to bottom."*

**DePaul University**

*"CDW has sold multimillion dollar cloud deals and asked ServerCentral to do 100% of the racking, stacking, and cabling. I mean these are multimillion dollar deals—and we trust ServerCentral. That speaks volumes."*

**CDW**

*"Your network and NOC are gorgeous."*

**eBoundHost**