

MANAGED SERVICES

WE LIVE AND BREATHE INFRASTRUCTURE SO YOU DON'T HAVE TO. IT'S OUR PASSION. IT'S OUR LIFE'S WORK.

We lean on ServerCentral's sales and network engineers for everything. We consider them an extension of our own staff.

– New Relic



ONSITE PARTS DEPOT

Don't wait for a shipment to fix your gear



IMMEDIATE HUMAN RESPONSE

Talk to a person, not a phone tree



CLUED TRIAGE

Work with techs who are exceptionally skilled, from pulling cables to debugging kernels



CREDO

We promise only what we can deliver and work to deliver more than we promise



EXPERIENCE

We've operated our own network since 2001

DDoS MITIGATION

Always-on, inline network protection managed by experts

NETWORK ATTACKS

Real-time monitoring of all traffic entering your network, including large-volume flood attacks, intrusion attacks, and more.

SERVER & APPLICATION ATTACKS

A dedicated DDoS mitigation appliance provides continuous behavioral analyses to stay a step ahead of changing attack types.

SSL ATTACKS

SSL-encrypted packet attacks are detected and mitigated before reaching core infrastructure.

MANAGED STORAGE

Dedicated storage hardware in a high-availability configuration with unlimited scalability and 24/7 monitoring

NAS

Store growing amounts of enterprise data in an always-available condition without resorting to troublesome tape libraries.

SAN

SAN is ideal for applications requiring heavy-duty database access, complete VM system backend disk, live servers, or any services requiring very fast access to data.

BACKUPS

Get high-speed data access on a single server.

MANAGED SWITCH

A resilient network with proactive monitoring, alerts, upgrades, and hardware replacements

100% DEDICATED

Switches installed in your cabinet

ADVANCED FEATURES

Low-latency forwarding

LAYER 2/3 SWITCHING

VLANs and basic Layer 3 functionality

STACKABLE

Stackable fabrics with loop-free architectures

REPORTING

Switchport metrics and graphs available in our customer portal

MANAGED ROUTER

Expert network engineers determine the best paths for data to travel

IPSEC AND SSL VPN

Flexible remote access

HIGH-PERFORMANCE GIGABIT ETHERNET CONNECTIONS

Seamless transfer of large files

ADVANCED ROUTING PROTOCOLS

Border Gateway Protocol (BGP)

CONFIGURATION BACKUPS

Unloseable changes

INTERFACE

Intuitive, browser-based device manager

MANAGED FIREWALL

Prevent malicious traffic from reaching your servers or end users

STANDARD

Protect one, multiple, or all servers that share the same VLAN with a dedicated hardware firewall

ADVANCED

Get complete, granular control over advanced firewall and security features

MANAGED LOAD BALANCER

Distribute server workload among multiple pairs of unshared devices

HIGH AVAILABILITY WEBSCALE

Enjoy no single points of failure

DEDICATED APPLIANCE PAIRS

Weather the storm of a failed server or traffic burst with 100% uptime—guaranteed

REMOTE HANDS

Clued, onsite support from experienced technicians

24/7/365 MAINTENANCE ON DEMAND

From routine installations to last-minute emergencies

ONSITE PARTS DEPOT

Available in Chicago-area data centers

MANAGED MONITORING

Deep visibility into server, storage, and network infrastructure

ALERT

Get service-impacting alerts and pre-scripted escalations

ALERT + REMEDIATION

Get service-impacting alerts, pre-scripted escalations, and onsite remediation 24/7

DATA CENTER MIGRATION

From your data center into ours

MIGRATION

We document, uninstall, reinstall, and configure your data center environment, honoring all security guidelines in transit

TESTING

Post-implementation interdependencies are tested and validated before roll-out

ROLL-OUT

Services are deployed, marking the beginning of our work together

WHAT OUR CUSTOMERS SAY ABOUT US

"With ServerCentral, I can just order a service and know it's done right."

SP+

"I have yet to meet someone at ServerCentral that I don't like working with. Fantastic people. Fantastic service. Top to bottom."

DePaul University

"CDW has sold multimillion dollar cloud deals and asked ServerCentral to do 100% of the racking, stacking, and cabling. I mean these are multimillion dollar deals—and we trust ServerCentral. That speaks volumes."

CDW

"Your network and NOC are gorgeous."

eBoundHost