servercentral®

WHY SERVERCENTRAL

WHY SERVERCENTRAL

WE LIVE AND BREATHE INFRASTRUCTURE SO YOU DON'T HAVE TO. IT'S OUR PASSION. IT'S OUR LIFE'S WORK.

ABOUT SERVERCENTRAL

ServerCentral is a trusted provider of managed data center services based in Chicago, IL. Since 2000, leading technology, finance, healthcare, and e-commerce firms have chosen ServerCentral to design and manage their mission-critical IT infrastructure in data centers across North America, Europe, Asia, and Australia. Whether it's cloud, disaster recovery, managed services, or colocation, ServerCentral designs the optimal solution for each client.

SUPPORT

We provide hands on, on-site support by sys-admin-level technicians. Customers always talk to an expert right away who can actually solve your problem. Our average support ticket response time is 15 minutes or less in our Chicago-area facilities.

15 min AVERAGE TICKET RESPONSE

24/7 365 ONSITE SUPPORT

WORLD-CLASS DATA CENTERS

ServerCentral's data centers are located in Chicago, IL; Elk Grove Village, IL; Ashburn, VA; San Jose, CA; Amsterdam, NL; Tokyo, JP; Sydney, Australia; and London, UK. All of our data centers are highly secure and feature redundant power and cooling. We also offer 100% uptime SLAs on network connectivity and power.

A HANDFUL OF SERVERCENTRAL'S HAPPY CUSTOMERS

ABN·AMRO · CDW · DePaul University · Mesirow Financial™ · outbrain · TRUECar · shopify · SOM Skidmore, Owings & Merrill LLP · Basecamp® · ars technica

www.servercentral.com | sales@servercentral.com | +1 (312)829.1111 | 111 W. Jackson Blvd. Suite 1600 Chicago, IL 60604

SERVERCENTRAL SOLUTIONS

ServerCentral provides solutions across the entire spectrum of IT infrastructure:

Cloud Services
Enterprise Cloud
Private Cloud
Hybrid Cloud

Disaster Recovery Services
Disaster Recovery as a Service
Managed Backup
Veeam Cloud Connect

Managed Services
Managed Data Center Migration
Managed DDoS Mitigation
Managed Monitoring
Managed Network Stack
Managed Storage

Data Center Services
Colocation
Dedicated Servers
Remote Hands

COMPLIANCE

ServerCentral's annual Type II AT-101 SOC 2 audit serves as the foundation for helping customers meet their own compliance requirements, including HIPAA and PCI DSS. We also enter business associate agreements (BAAs) to support customers.

DON'T TAKE OUR WORD FOR IT:

The support is immediate, personal, intelligent, and it's my favorite part about working with ServerCentral. They've been super competent for us across a wide range of issues.

– Lee Aylward, Ars Technica

We can focus on what we know best and rely on ServerCentral for the rest.

– Chris Nagele, Wildbit

We lean on ServerCentral's sales and network engineers for everything, from on-site hardware swaps to large-scale buildouts. We consider them an extension of our own staff.

– Dave Peterson, New Relic

Sometimes it feels like we're coaching other providers that offer support. But with ServerCentral's staff, we just hand it over. Of all of the providers CDW partners with, ServerCentral has the best service.

– Andy Kusler, CDW

CONTACT US

Contact us at *sales@servercentral.com* or 312.829.1111 to discuss how ServerCentral can help with your IT infrastructure or to schedule a data center tour or cloud demo.