

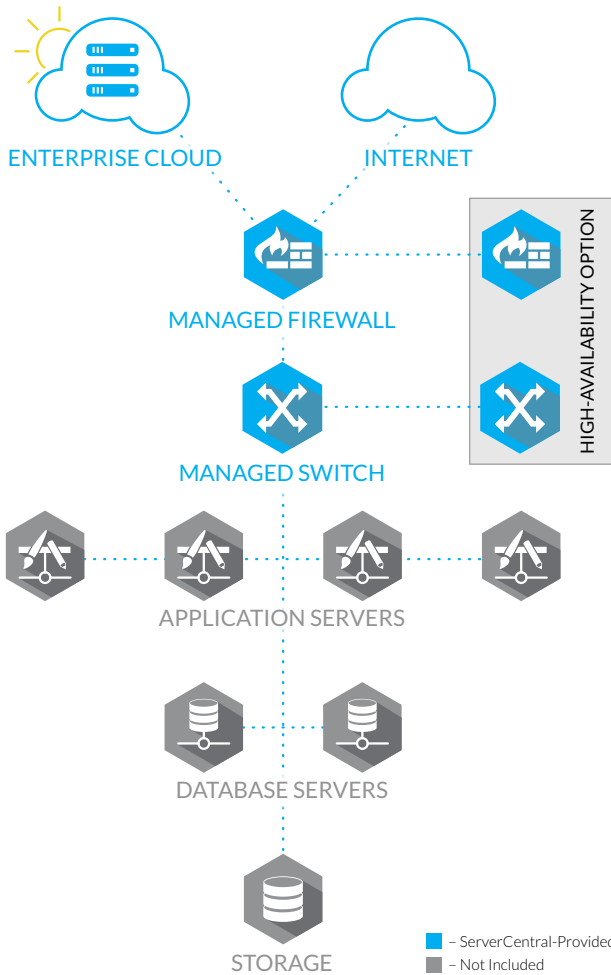
# MANAGED NETWORK STACK

WE LIVE AND BREATHE INFRASTRUCTURE SO YOU DON'T HAVE TO. IT'S OUR PASSION. IT'S OUR LIFE'S WORK.

*Having ServerCentral manage our network has saved us time, money and headaches. Now our team can focus on managing applications and business processes, the infrastructure that drives revenue.*

- Chris Nagele, Wildbit CEO

## CUSTOMER REFERENCE ARCHITECTURE



Managing a network stack can put significant strain on an IT organization. With ServerCentral, you no longer need to take on everything for your infrastructure. Capital expenses, ongoing management and around the clock support are all provided for you.

With 16+ years of infrastructure experience, industry-leading companies including ABN AMRO, DePaul University, Mesirow Financial, TrueCar, Shopify, RichRelevance, University HealthSystem and USG Corporation have put their trust in ServerCentral to design and manage their mission-critical IT infrastructure.

## MANAGED SERVICES INCLUDED

All components are clusterable and scalable (with HA option), and include monitoring and maintenance.

### Managed Switch

Juniper EX4300 (Stackable)  
ServerCentral network experts manage your configurations, hardware health, firmware updates, and sparing.

### Managed Firewall

Juniper SRX345 (Clusterable)  
ServerCentral experts manage your configurations, hardware health, firmware updates, and sparing.

### Advanced Infrastructure Monitoring

ServerCentral experts manage your configurations, hardware health, firmware updates, and sparing.

## INCLUDED FEATURES

### 48U Locking Cabinet

Six Levels of Security

### Primary & Redundant Power

20A/120V  
PDUs Included

### 20 Mbps Bandwidth

SC Premium IP  
2x1 GbE Uplinks

### Enterprise Cloud Resources

1 Core, 10 GB Storage  
Private Interconnects Available

### 24/7 Support

1 Hr. Remote Hands Included  
On-site NOC & Parts Depot

Our colocation offerings include everything you need to easily bring your infrastructure to our world-class datacenters.

STARTING AT  
**\$1,949/MO**

High Availability Option  
STARTING AT  
**\$2,699/MO**

## ADD-ONS

### Bandwidth

Everything from Mbps to Gbps

### Servers

Rent or Purchase

### Power

30A/208V and Higher  
Configurations Available

### Storage

SAN, NAS or Cloud

## MANAGED SERVICES OPTIONS

ServerCentral has expertise that can only come from experience. We've spent more than 16 years honing our craft. We architect all of our colocation solutions for mission-critical infrastructure with 100% uptime on all systems. When infrastructure design issues arise, chances are we've seen it before and already have a solution architected.

### INCLUDED WITH PACKAGE:



Managed Switch



Managed Firewall



Advanced Infrastructure Monitoring

#### MANAGED SWITCH

Redundant switch configurations provide dual homing. Your equipment connected to two switches, combined with proactive monitoring, alerts, upgrades and hardware replacements delivers a stress-free, reliable solution for your network architecture.

#### MANAGED FIREWALL

Redundant firewall hardware offers custom security policies, VPN functionality, IPSEC tunnels and complete audit trail assurances for a high-availability solution and defense against network attacks and intrusion.

#### ADVANCED INFRASTRUCTURE MONITORING (FOR SWITCH & FIREWALL)

Escalates potential service-impacting conditions to our on-site Network Operations Center staff, who engage predefined workflows to restore service to normal - all before you see the first alert.

### OPTIONAL:

We recommend the following managed services à la carte so you never have to worry about your infrastructure:



Managed Storage



DDoS Mitigation



Managed Load Balancer



Managed Router

#### MANAGED STORAGE

ServerCentral Storage provides dedicated SAN, NAS, or Cloud storage in a high-availability configuration with unlimited scalability and 24/7 monitoring.

#### DDoS MITIGATION

Our appliance-based solution preserves service availability during a DDoS attack. Threat detection hardware analyzes and filters harmful traffic before it reaches your equipment, offloading DDoS processing onto our network.

#### MANAGED LOAD BALANCER

Redundant load balancers distribute workload across application servers and enable high-availability infrastructure by eliminating single points of failure.

#### MANAGED ROUTER

ServerCentral's network engineers assume responsibility for your routing architecture, from installation and configuration to maintenance and issue resolution.

## SUPPORT

Our historical average ticket response time is 15 minutes at our Chicago-area facilities, all served by our on-site technicians.

All ServerCentral front line technicians are highly skilled system administrators, not customer service representatives. These experts are responsible for every aspect of a support ticket and work directly with you to achieve a timely and successful resolution.



AVERAGE TICKET RESPONSE



ON-SITE SUPPORT

## ON-SITE PARTS DEPOT

When equipment needs to be replaced, whether it's a switch, firewall, hard drive, or just extra cables, our on-site parts depot at our Chicago area facilities can help you resolve the issue in minutes, any time of day.